JOSH B. GREEN, M.D.
GOVERNOR
KE KIA'ĀINA

BONNIE KAHAKUI
ACTING ADMINISTRATOR

STATE OF HAWAII

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December 11, 2023

TO:

Executive Departments/Agencies
Department of Education
School Facilities Authority
Hawaii Health Systems Corporation
Office of Hawaiian Affairs
University of Hawaii
Public Charter School Commission and Schools
House of Representatives
Senate
Judiciary

City and County of Honolulu
Honolulu City Council
Honolulu Board of Water Supply
Honolulu Authority for Rapid Transportation
County of Hawaii
Hawaii County Council
County of Hawaii-Department of Water Supply
County of Maui
Maui County Council
County of Maui-Department of Water Supply
County of Kauai
Kauai County Council
County of Kauai – Department of Water

FROM: Bonnie Kahakui, Acting Administrator

SUBJECT: *****NOTICE: 22-11-A*****
SPO Price List Contract No. 22-11
NASPO VALUEPOINT SMALL PACKAGE DELIVERY SERVICES
Solicitation No. CH21-36
Expires: November 27, 2026

UPS has identified an issue with the rates applied to most NASPO accounts for shipments between December 4 – December 9, 2023. Certain contractual discounts were not reflected on invoices issued on Saturday, December 9. The issue has been fixed, and future invoices will reflect the correct NASPO contractual discounts. The UPS accounting team is calculating any shipping credits and will apply those to a future invoice, so they have requested that customers pay their December 9th UPS invoice in full.

For questions or concerns about how or when the credit will be applied, please contact:

Richard Wegner
UPS Director Government Sales
618-406-3543

If your account was affected, you should have received a notice directly from UPS. If you did not receive that notice and do see pricing discrepancies on your invoice, please reach out to Richard.

If you have any questions, please contact Alan Yeh at (808) 586-0567 or alan.a.yeh@hawaii.gov.